



# NM Health Information Collaborative—Health Information Exchange

## NMHIC HIE Participant Status Update- Q1 2019

Organization Name	Current Data Provider*	NMHIC HIE Portal Access	Communicate** Direct Secure Messaging
<b>University of New Mexico Health Sciences Center</b>			
UNMH – ABQ	×	×	
UNM Sandoval Regional Med Center – Rio Rancho	×	×	
UNM Medical Group		In Queue	
UNM College of Pharmacy/NM Poison & Drug Info Ctr		×	
<b>Presbyterian Healthcare Services</b>			
Presbyterian Hospital – ABQ	×		
Presbyterian Kaseman – ABQ	×		
Presbyterian Plains Regional Medical Center – Clovis	×		
Presbyterian Rust Medical Center – Rio Rancho	×		
Presbyterian - Espanola	×		
Presbyterian Santa Fe Medical Center – Santa Fe	×		
Presbyterian Lincoln County MC – Ruidoso	×		
Presbyterian Dan C. Trigg MC – Tucumcari	×		
Presbyterian Socorro General – Socorro	×		
Presbyterian Medical Group	×		
<b>Lovelace Hospitals</b>			
Lovelace Health System	×		×
Lovelace Medical Center – ABQ	×		
Lovelace Women’s Hospital – ABQ	×		
Lovelace Westside Hospital – ABQ	×		
Lovelace Rehabilitation Hospital – ABQ	×		
Lovelace Heart Hospital NM – ABQ	×		
Lovelace Regional – Roswell	×		
<b>LifePoint Hospitals</b>			
Memorial Medical Center – Las Cruces	×	×	×
Los Alamos Medical Center – Los Alamos		In Queue	
<b>Hospitals (continued)</b>			
Artesia General Hospital – Artesia	×	×	
Carlsbad Medical Center (Community Health Services)- Carlsbad	×		
Christus St. Vincent Regional MC – Santa Fe	×	×	
Cibola General Hospital - Grants	×		
Gerald Champion Regional Medical Center – Alamogordo		In Queue	
Gila Regional Medical Center – Silver City			In Queue
Holy Cross Hospital – Taos	×	In Queue	
Mountain View Regional Medical Center – Las Cruces	In Queue		
Nor Lea General Hospital – Lovington		×	
San Juan Regional MC – Farmington	×		
Rehoboth McKinley Christian Hospital – Gallup			×
Sierra Vista Hospital – T or C		In Queue	
Union County Hospital – Clayton		In Queue	
<b>Emergency Medical Services (EMS)</b>			
Albuquerque Fire Department/ABQ Fire Rescue		×	
<b>Provider Groups</b>			
Active Life Orthotics and Prosthetics - ABQ			×
Active Solutions Therapy – ABQ		×	×
Armada Therapy (ABQ & RR)			×
DaVita Medical Group (previously ABQ Health Partners)	×	×	
Distinctly Dermatology (aka NM Specialty Med. Svcs. LLC) - ABQ			In Queue
First Choice Community Healthcare (ABQ, Belen, LL, Edgewood)			×
Go Private MD - ABQ		×	
Heading Home - ABQ		In Queue	
Heather Brislen, MD – ABQ		×	
InnovAge – ABQ		×	
Jeffrey D. Miller, MD – ABQ		×	
La Clínica de Familia– Las Cruces		In Queue	In Queue
Las Cruces Physician Practice, LLC – Las Cruces			×
Lovelace Cancer Care (previously Hematology Oncology Assoc)		×	
Memorial Plastic and Reconstruction (LCPP)			×
Mountain View Therapy Services, LLC. - ABQ			×
NM Cancer Center/NM Onc Hem Consultants – ABQ		×	
New Mexico Primary Care Association - ABQ		×	
Paradigm Physical Therapy and Wellness ( ABQ, Belen, Bern., LL )			×
PCI Pain & Vein Clinic- ABQ		×	×
Quality Sleep Solutions – Multiple Locations			×



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Organization Name	Current Data Provider*	NMHIC HIE Portal Access	Communicate** Direct Secure Messaging
Rio Abajo Family Practice – Los Lunas		✗	
Sandia Neurology PC – ABQ		✗	
Taos Clinic for Children and Youth – Taos		✗	
Teddi Rivera (SOAR Rep) – ABQ		✗	
Women’s Specialists of New Mexico – ABQ		✗	
<b>Home Health and/or Hospice</b>			
Armada Hospice (ABQ & RR)			✗
Armada Skilled Homecare (ABQ & RR)			✗
Kindred At Home – ABQ			✗
Legacy Home Health			In Queue
Tender Care Home Health – Las Cruces			✗
<b>Diagnostic Services</b>			
Assured Imaging			✗
Laboratory Corporation of America (LabCorp)	In Implementation Queue	✗	
Quest Diagnostics	✗	✗	
Radiology Associates of Albuquerque	✗	✗	✗
TriCore Reference Laboratories	✗	✗	
X Ray Associates of New Mexico	✗	✗	
<b>Payers</b>			
Anthem, Inc./Amerigroup (Medicare Advantage)	Demographic Info	✗	
BCBS NM (Centennial Care MCO)	Demographic Info		
Molina Healthcare (Centennial Care MCO)	Demographic Info	✗	
New Mexico Health Connections	Demographic Info	✗	
Presbyterian Health Plan (Centennial Care MCO)	Demographic Info		
True Health			
United Healthcare (Centennial Care MCO)	Demographic Info	✗	
Western Sky Community Healthcare	Pending	In Queue	
<b>Public Health</b>			
NM Department of Health		✗	
<b>Pharmacies</b>			
Vida Pharmacy		✗	

\* Please request a NMHIC HIE Data Providers & Data Elements Table if more detailed information is needed.

\*\* Many organizations are using the DIRECT secure messaging feature of their Electronic Health Record. Communicate is a cloud-based service offered through NMHIC from our vendor, Orion Health.

LCF Research, a New Mexico nonprofit organization with a community board, d/b/a NM Health Information Collaborative (NMHIC), provides a Statewide Health Information Exchange (HIE), powered by Orion Health, allowing healthcare professionals quick access to patient history, to improve the quality, safety and efficiency of healthcare delivery across the state.

NMHIC HIE receives data from a minimum of 73% of all emergency department admissions, and 80% overall inpatient admissions. Current participants include most NM hospitals, provider groups, NM Medicaid and commercial payer organizations, three laboratories, three diagnostic imaging organizations, a professional healthcare association representing Federally Qualified Health Clinics (FQHCs), home health and/or hospice agencies, EMS and public health. We welcome additional stakeholders, i.e., skilled nursing facilities, behavioral health, corrections, employers, school-based clinics, and ancillary service providers.

The use of HIE holds much potential for rural New Mexico. Rural health care providers and patients often face obstacles different from those experienced in urban areas—including geographical, cultural, and economic factors—that impacts how providers deliver care and how patients receive it. NMHIC will continue to assess the health IT needs in rural NM and work on gathering additional data from area hospitals.

NMHIC has been working on connection to the National HIE (eHealthExchange). We are recognized by the New Mexico Department of Health as its agent for hospital public health reporting.

HIEs have been shown to save lives, avoid complications, and deliver optimal quality care by:

- avoiding duplicative testing, imaging and treatment
- preventing unnecessary readmissions to the hospital
- reducing adverse drug events
- reducing length and complexity of hospitalization
- reduced costs associated with traditional medical records processes
- improvement in the patient experience
- providing emergency department and hospital admission notifications and other analytics for providers as well as managed care organizations.
- helping payers and care managers to interceded early using risk assessments obtained from data in the HIE.

This is a powerful clinical tool that is improving the quality and safety of care every day in New Mexico; however, **in order to maximize benefit, all of the providers and hospitals in New Mexico should participate.** For more information, please contact Michelle Bowdich, Director of Outreach & Communications, at 505-938-9909 or [michelle@nmhic.org](mailto:michelle@nmhic.org); or visit our website at [www.nmhic.org](http://www.nmhic.org)