March 19, 2019

NMHIC Webinar Series

Welcome and Housekeeping

• All stakeholders in New Mexico’s healthcare community are welcome
• We will record today’s webinar
• Lines will be muted as we begin
• To comment or to ask a question, please ‘raise your hand’ and unmute your line, or
• Direct your question or comment (to everyone, to the presenter, or to the host) in the chat box
Agenda

• Featured Presentation: ‘Advance Care Planning & Technology: Registries & Visibility’ – Mr. Dan Cochran, Regional Sales Director, Vynca, Advance Care Planning Solution
• Outreach and Communications Update – Michelle Bowdich, Director of Outreach and Communications
• User Tip – April L. Salisbury, Director of Education and Training

Outreach & Communications Update

Michelle Bowdich, Director of Outreach & Communications
ONC News and Information

The Office of the National Coordinator for Health IT webinars will explain the proposed rule to support seamless and secure access, exchange, and use of electronic health information (EHI). To register, please see the following links:

- **Information Blocking and the Notice of Proposed Rule Making**: March 19 at 2pm ET
- **ONC 21st Century Cures Act Notice of Proposed Rule Making Overview and Q&A**: March 28 at 2pm

NMHIC HIE – New Participants

HOSPITALS

- Eastern New Mexico Medical Center
- Christus St. Vincent Health System

RENEWAL
### NMHIC Data Providers & Elements

**New data providers matrix is available upon request**

<table>
<thead>
<tr>
<th>Data Providers</th>
<th>Patient Demographics</th>
<th>Allergy list</th>
<th>Medications</th>
<th>Diagnosis</th>
<th>Procedures</th>
<th>Laboratory</th>
<th>Pathology</th>
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**NEW**

### NMHIC Renewed Commitment

**Heather Brislen, MD**  
Lagom Health LLC

Photo: Albuquerque The Magazine
Congratulations to these NMHIC participants for awards in their practice categories:

- **Heather Brislen, MD – Geriatrics**
- **Sally Harris, MD – Neurology**

Write-in nominations were also received in the category of **Clinical informatics** for these UNM physicians:

- Aaron Jacobs, MD
- Dusadee Sarangarm, MD

Congratulations to **Abinash Achrekar, MD**

Associate Professor of Cardiology, UNM School of Medicine.

New Deputy Secretary at NM Department of Health
NMHIC Invitation To Participate

Various levels of participation available for healthcare organizations interested in participating in NMHIC HIE!

Contact me today at 505-938-9909 or michelle@nmhic.org.

Featured Presentation:
‘Advance Care Planning & Technology: Registries & Visibility’

Mr. Dan Cochran
Regional Sales Director
Our Vision

To ensure that care preferences are captured, accessible and honored for all persons at the end of life.
The State of Advance Care Planning

Components Needed for Successful Advance Care Planning

Provide consistent, high quality end of life care

ENGAGE
- Engagement in ACP conversations
- ACP content for clinicians and patients
  - Video
  - Literature
  - Guides

CAPTURE
- Electronically capture accurate care plans
- Ensures high quality
- Eliminates errors

ACCESS
- Single source of truth for care preferences
- Connects all care settings
- Patient and family member access

HONOR
- Clinically integrated at the point of care
- Promotes shared decision making

I saved an old man’s life. He didn’t want it.

The Patients Were Saved. That’s Why the Families Are Suing.

Barbara Bush’s End-Of-Life Decision Stirs Debate Over ‘Comfort Care’
Case Study: Standardize ePOLST Across a Health System

ORGANIZATION:
• Oregon Health and Science University
• 528 Beds\(^1\)
• 30,188 hospital admissions\(^1\)

VYNCA IMPLEMENTATION:
• Back-loaded 9,848 POLST forms available upon launch
• Trained clinical staff and instituted standard processes
• Integrated within EHR clinical workflow

IMPACT (First 6 months)
• 11,893 times accessed
• 0% error rate in completed forms
• 2X increase in POLST intake

Case Study: Vynca Impact Across Multiple Health Systems

BACKGROUND:
• Review of all health systems using Vynca
• 5,711 ED visits analyzed from April 2015 – July 2017

ADMISSIONS:
• Hospital admission rate
  • 40% when Vynca was not accessed
  • 25% when Vynca was accessed
• ICU admission rate
  • 9% when Vynca was not accessed
  • 3.7% when Vynca was accessed

IMPACT (April 2015 – July 2017)
• 5,711 ED visits in patients who had POLST forms in Vynca
• 37% reduction in hospital admissions when Vynca was accessed
• 59% reduction in ICU admissions when Vynca was accessed
What is needed for a successful state registry?

Key components of a statewide registry

**CAPTURE**
- ADT/FTP
- Web portal
- HL7

**STORE**
- Electronic completion
- Centralized, HIPAA compliant database
- Patient matching

**ACCESS**
- Call center
- ED eFax
- Web Portal
- HIE
But Elements of a Successful, Sustainable Registry Go Beyond Just Technology

Successful registries are those that invest in factors critical to success…

- **Sustainable funding**
  - Multi-year financial commitment
  - Public and private funding
- **Marketing and awareness**
  - Go-to-market to drive adoption
  - Ongoing efforts
- **Stakeholder engagement**
  - Importance of advance care planning to all clinicians in all care settings
- **Legislative mandates**
  - Not necessary but helps facilitate success!

Lessons Learned from Other States

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<th>Idaho</th>
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<tbody>
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<td>Registry tied to local group or coalition</td>
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<td>Integrated into clinical care application</td>
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<tr>
<td>Mandatory submission of completed forms via supporting legislation</td>
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<td>Easy access to data in emergency settings</td>
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A Look at Some of Our State Registry Partnerships

- Oregon
  - Oregon POLST Registry (OPR), Oregon POLST, Oregon Health and Science University (OHSU)
- California
  - Coalition for Compassionate Care of California (CCCC), Emergency Medical Service Authority (EMSA), San Diego Health Connect (SDHC), Alameda-Contra Costa County Medical Association (ACCMA)
- Delaware
  - Delaware Health Information Network, Goals of Care Delaware Program (leads DMOST)
- Louisiana
  - Louisiana Health Care Quality Forum (LHCQF)
Q and A

User Tips

- Communicate DSM webmail service was upgraded last weekend. Expect to see improvements in the address book, directory searches, shared mailbox features, and external notifications.
- We’re also happy to announce that you can now use Google’s Chrome browser to view the NMHIC HIE Clinical Portal, in addition to Communicate.
Miss a webinar?

Check out our events page for handouts and recordings, as well as upcoming events.

Looking Ahead

Next month, please join us on April 16, 2019, 11:30 am-12:30 pm
Topic to be confirmed.
Contact Us

Not an HIE User yet?
Direct inquiries to
Michelle Bowdich
(505) 938-9909 or
michelle@nmhic.org

Look for us on LinkedIn
and Twitter too!