NMHIC Webinar Series

January 15, 2019
Welcome and Housekeeping

- All stakeholders in New Mexico’s healthcare community are welcome
- We will record today’s webinar
- Lines will be muted as we begin
- To comment or to ask a question, please ‘raise your hand’ and unmute your line, or
- Direct your question or comment (to everyone, to the presenter, or to the host) in the chat box
Agenda

• NMHIC News and Information – Thomas East, PhD, CEO/CIO
• Participation Update – Michelle Bowdich, Director of Outreach and Communications
• Featured Presentation: ‘Let Me Show You Around’ – April L. Salisbury, MBA-HCM, Director of Education and Training
• Your Feedback
NMHIC News and Information

Thomas East, PhD, CEO/CIO
NMHIC News and Information

- **New Interfaces:**
  - Memorial Medical Center Labs
    - Las Cruces
  - Presbyterian Hospitals Radiology
    - ABQ – Presbyterian Hospital
    - ABQ – Presbyterian Kaseman
    - Clovis – Presbyterian Plains Regional Medical Center
    - Rio Rancho – Presbyterian Rust Medical Center
    - Espanola – Presbyterian Espanola Medical Center
    - Santa Fe – Presbyterian Santa Fe Medical Center
    - Ruidoso – Presbyterian Lincoln County Medical Center
    - Tucumcari – Presbyterian Dan C. Trigg Medical Center
    - Socorro – Presbyterian Socorro General
New Board Member

Curt Schatz

• United Healthcare CIO
New Advisory Committee Chair

Timothy Washburn

- Memorial Medical Center, Sr. Director Outreach Systems
Outreach and Communications Update

Michelle Bowdich
Director of Outreach and Communications
NMHIC New Participant

Centennial Care
Managed Care Organization 2.0
PARTICIPANT
NMHIC New Participant

NEW Direct Secure Messaging PARTICIPANT
PARADIGM PHYSICAL THERAPY & WELLNESS
NMHIC New Participant

NEW Direct Secure Messaging PARTICIPANT

Legacy Home Health
NMHIC New Participant

New HIE Participant – Albuquerque Heading Home
Participation Status

- NM Medicaid / MCOs
- Commercial Payers
- 33 Hospitals (26 providing Data)
- 4 EDs Using Portal
- >25 Provider Groups
- 3 Laboratories
- 1 EMS

- 3 Diagnostic Imaging Organizations
- 5 Home Health and/or Hospice Providers
- NM Primary Care Assoc. representing FQHCs
- 23 DSM participants
- Public Health/Public Health Reporting

*NMHIC welcomes additional stakeholders*
NMHIC Data Usage Continues To Increase!

NMHIC Portal Usage Trend (Monthly)

Period Ending: 12/31/2018
# Months: 6

Portion User Activity

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<tbody>
<tr>
<td>Patient Summary</td>
<td>3,000</td>
<td>3,500</td>
<td>3,200</td>
<td>2,800</td>
<td>4,000</td>
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<td>Docs Opened</td>
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NMHIC Event Sponsorship

You are Personally Invited to Attend the first event in our 2019 Lunch and Learn series:

Key Performance Indicators for a Healthy Medical Practice

Is your practice as robust as it can be?
Learn the Top 10 KPI’s you should be monitoring to increase efficiency and profitability, plus...
How using a data dashboard to analyze your practice’s performance is key to realizing your best year yet!

Event for Independent Providers
Wednesday, January 23rd
11:30 am – 1:30 pm

Lunch and Venue are being graciously provided by New Mexico Health Information Collaborative

To guarantee your complimentary seat, register today at:
https://tinyurl.com/healthypractice

Please Join Us!

WHEN
Wednesday
January 23, 2019
11:30 am - 1:30 pm

WHERE
NM Health Information Collaborative
2309 Renard Pl SE #111
Albuquerque, NM 87106

CONTACT
Jennifer Jaciw
Mednet Medical Billing
jennifer.jaciw@mednetinc.com
505.341.0070 x223
www.mednetinc.com

Presented by
VERSATILE MED ANALYTICS
Featured Presentation: ‘Let Me Show You Around’

April L. Salisbury, MBA-HCM
Director of Education and Training
“Health Information Exchange is a Verb”

~ Timothy Washburn, RN, BSN, MBAHM

NMHIC:

• Is non-profit and EHR neutral
• Has regional and national interoperability capabilities
• Can manage patient information in many forms
• Provides Public Health Reporting services to the State
• Has a sophisticated Master Patient Index
• Uses vocabulary services to deal with various lab naming/coding systems
• Offers data analytic services
• Can help with workflow integration
Our Most Requested Services

Communicate
DIRECT Secure Messaging

- Secure, encrypted, cloud-based messaging for exchanging patient information
- Uses DIRECT standards, favored by the ONC
- DirectTrust framework

NMHIC HIE Integrated Clinical Record Portal

- One centralized record, with real-time patient information from multiple sources in an easy-to-navigate portal
- Accessible wherever and whenever needed
NMHIC HIE Clinical Portal

- One centralized record, with real-time patient information from multiple sources in an easy-to-navigate portal
- Saves time gathering records
- Read Labs and other reports in real-time
- Accessible wherever and whenever needed
- Requires patient consent to access medical records in general
- Cost is based upon number of billable providers, with support staff included at no additional charge
- Read-only, easy-to-learn, easy-to-navigate
- Is helping to save lives
### NMHIC Data Providers & Elements

New data providers matrix is available upon request.

#### NMHIC Data Providers & Data Elements Table

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<tr>
<th>As of January 2019</th>
<th>Patient Summary Data Elements</th>
<th>Document Tree Reports</th>
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<td><strong>NMHIC HIE Portal Data Providers</strong></td>
<td><strong>Patient Demographics</strong></td>
<td><strong>Allergy List</strong></td>
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**Start Date Exceptions:**
- 09/2017
- 02/2018-06/2017
- 09/2017
- 09/2018
- 02/2013-06/2017
- 09/2019
- 09/2015
DIRECT Secure Messaging

- **DIRECT Messaging:**
  - Point-to-Point pipeline
  - Information is **not** stored in HIE
  - Uses DIRECT standards approved by the Office of the National Coordinator for Healthcare
  - Counts towards transitions of care measures
  - Is more secure than fax
  - Is more efficient than fax

- **Communicate:**
  - Easy to use
  - Very affordable
  - Cloud based
  - Flexible – up to 50 MB of any type of attachment
  - Allows shared mailboxes to manage incoming referrals
  - Has a Health Information Service Provider (HISP) that is a member of the DirectTrust trusted framework
DIRECT Secure Messaging

Communicate

Please enter your user ID and password

User ID
Password

Login

Forgot password

POWERED BY ORION HEALTH
Miss a webinar?

Check out our events page for handouts and recordings, as well as upcoming events.

www.nmhic.org
Looking Ahead

Next month, join us on February 19, 2019, at 11:30 am-12:30 pm for a presentation by Dr. Chris Hobson and Geri Pavia from Orion Health
Not an HIE User yet?
Direct inquiries to Michelle Bowdich, (505) 938-9909 or michelle@nmhic.org

Look for us on LinkedIn and Twitter too!